



CARD PAYMENTS NOW ACCEPTED

The WHA Office is now accepting rent payments by credit or debit card! You can either enter your information on your own through a link on our website, or you can bring your card into the office. *Please be advised that there is a fee attached to these payments added right on to the payment*. Fees vary based on the amount paid but are a minimum of \$3. This system is separate from our portal and these payments will never be automatically withdrawn- you will have to pay them manually each time. This is an additional payment method we are accepting for the convenience of our tenants, so we will continue to accept money orders and checks as usual.

(518)273-4717

WWW. WATERVLIETHOUSING.ORG

HOLIDAY OFFICE HOURS

The WHA office will be closed on Friday, November 10th for Veterans Day and on Thursday, November 23rd and Friday, November 24th for Thanksgiving.

HANRATTA INSPECTIONS

Apartments are inspected on an annual basis for cleanliness, repairs that may be needed, and for any possible improvements. If you have any questions or problems, they can be discussed during the inspection. We need access to ALL of your windows. Please make sure ALL items are removed from the window area. Please remove all items off the top of your stove and burners. We will be looking at your stoves for any excess grease. Please be sure to keep your stove tops clean! Poor housekeeping, missing smoke detectors, and any damage beyond ordinary wear and tear are grounds for a failed inspection. Inspections will begin around 10 AM. You do not need to be home. The schedule is as follows:

November 15th Apts 100-219 November 16th Apts 301-319 November 17th Apts 401-419

QUINN HEAT

A reminder to Quinn tenants that the temperature in your apartment is regulated via a computer system WHA Staff have access too. Therefore if you are too hot or too cold, please call the Office so we can adjust your heat to your preference. For after hours heat calls, please leave a message on the emergency line at (518)273-6085 as the temperature can be adjusted right from certain staff members cell phones.



ANNUAL SANTA VISITS 2023

The WHA will be hosting our Annual Santa Visits again this year. You can find the application on the last page of this newsletter or at our office. Santa's visit will be similar to last year- present delivery during the day and Santa making his appearance via parade the evening of Monday, December, 11th. Please return all gift applications to the office no later than Monday, November, 13th. If you are requesting clothes or shoes, please remember to put sizes! Contact Kylea at the office with any questions.

PAJAMA DRIVE

When filling out the Santa Visit request form, if your child or children need pajamas, please make sure you indicate that along with their size(s). We have partnered with Albany Adopt-a-Family to participate in their Christmas Pajamas program. Pajamas will be included with any donated presents for the children when Santa comes to visit.

ENTER TO WIN A \$25 GIFT CARD

Scan the QR code below with your phone to take a short survey sponsored by Albany County and enter for your chance to win a \$25 Price Chopper gift card!



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